

Overcome barriers to growth with Axians' ServiceNow expertise

- Grow your business not your IT complexity -

Axians ensures work flows better with ServiceNow

Growing businesses thrive when teams are empowered to collaborate productively. Axians can give you the tools and support you need to make the most of ServiceNow's Now Platform — the workflow solution that streamlines processes. Our team of experts (bilingual in Swedish and English) is committed to helping you integrate, digitize, and automate existing ways of working, so you can become a more agile and innovative business.

See how much you can achieve when Axians is your partner to implement ServiceNow.

Siloed systems, data, and teams hamper productivity. But with the right partner, you can create the best working environment for your expanding teams. With our support, you can maximize the full power of the Now Platform to connect your IT landscape, empower employees to collaborate, and create more efficient ways of working that drive business growth. All while keeping costs as low as possible.





Streamlined service operations

When a business expands rapidly, it can lead to a complex web of fragmented systems and inefficient manual workarounds. With Axians and ServiceNow, you can build a robust service catalogue, address service mapping challenges, and automate manual tasks. All while understanding the business case for dividing costs between business units.



- ▶ A committed team of Axians' service operation experts integrate your existing systems onto the Now Platform.
- ▶ We can help you connect teams and processes with pre- built workflows, saving you valuable development time.
- ▶ With the Now Platform, you can continuously monitor and prioritize service tasks, which improves your recovery management.

Improve the employee experience

To stay productive, you need to create an environment that allows employees to work smarter. You may want to enable employee self-service. It's important that you stay compliant when doing so. Axians and ServiceNow can help you create a safe and rewarding employee journey.



- ▶ Manage lifecycle events like onboarding and offboarding, across multiple departments and locations.
- ▶ Retain the visibility to ensure security and compliance across teams.
- ▶ Increase employee satisfaction with simplified access to services on intuitive dashboards.

Boost customer satisfaction with service portals



At Axians, we're experts in unravelling tech complexity, so you can keep customers happy and pursue more growth opportunities. Making full use of the Now Platform can help get you there.

- ▶ Make smarter customer experience decisions with end-to-end, real-time data visibility.
- ▶ Connect people, systems, and data to respond to customer needs quickly and at scale.
- ▶ Protect data and enable ethical business practices to safeguard your customers and your reputation.

Gain control over your IT environment and improve security



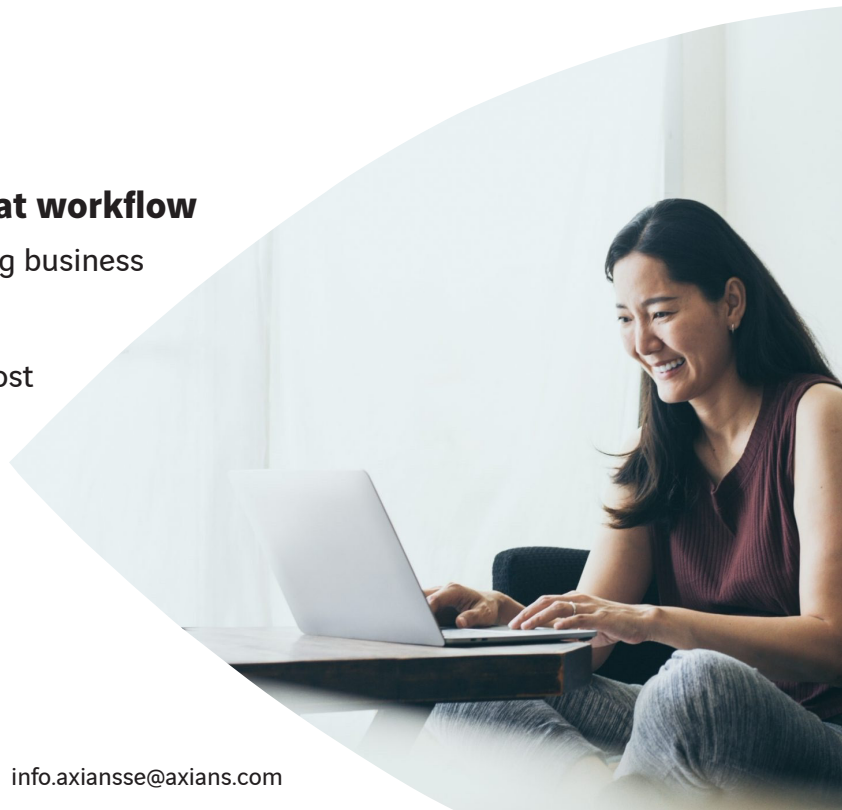
Staying secure is challenging when you don't have control over your processes. Axians can help you make full use of the Now Platform. Then, you'll gain a bird's eye perspective of your landscape and understand how to take control.

- ▶ Real-time visibility over all data, risks, and threats on a single platform makes it easy to understand security challenges.
- ▶ Support with proactive risk management means your teams can take control of preventative processes.
- ▶ Automated threat detection means security vulnerabilities are flagged for early resolution.

Behind every great experience is a great workflow

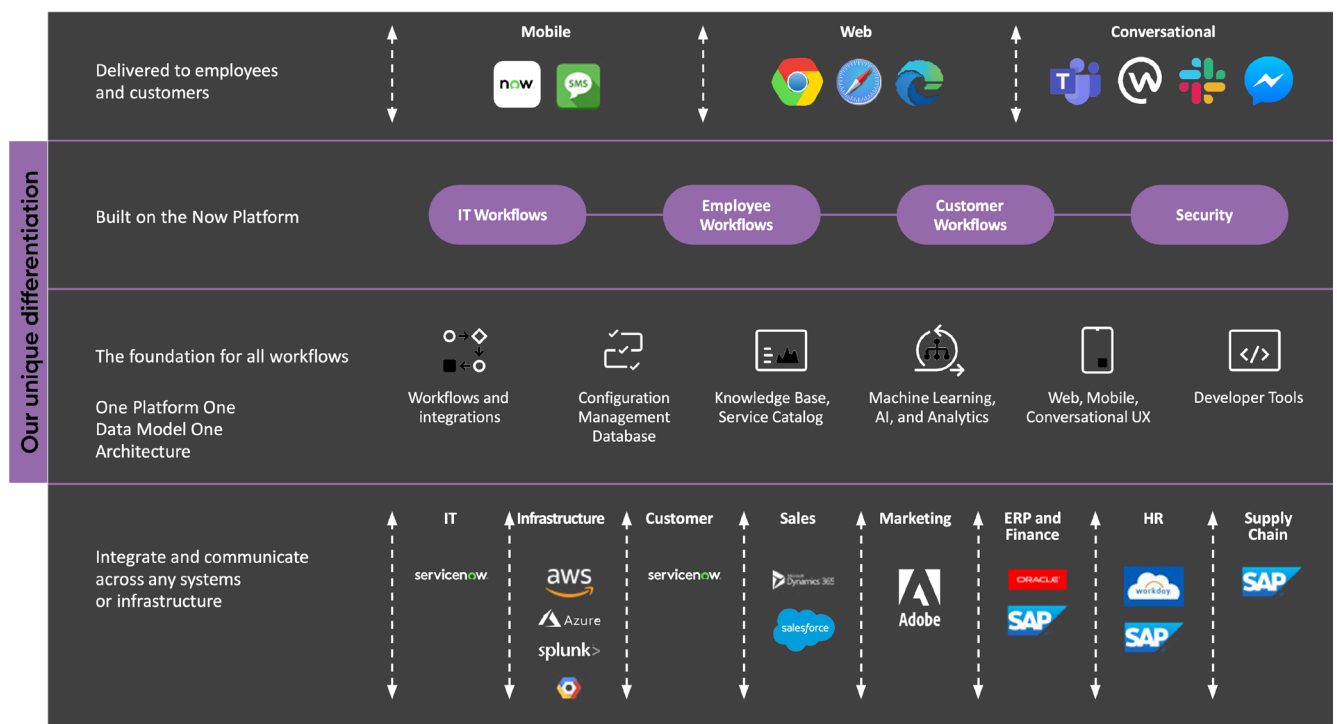
Help with the Now Platform makes your growing business run smoothly.

Our expert support empowers you to get the most out of your investment in the Now Platform. You'll streamline and connect workflows and enhance your existing IT landscape—improving agility and boosting productivity.



Staying competitive in the rapidly changing digital era is a challenge. Especially when your business is expanding at a fast pace. You can integrate your infrastructure onto a single platform to give both employees and customers a modern, unified experience.

- ▶ Make technology frictionless and intuitive with digital workflows
- ▶ Democratize innovation, drive efficiency, and unlock productivity
- ▶ Drive business agility and make data accessible everywhere
- ▶ Uplift shared services, reduce disparate tools, and automate activities
- ▶ Achieve business simplification through common patterns and skills
- ▶ Leverage a vendor pipeline that provides enterprisewide benefits



We are dedicated to transforming the world of work and committed to empowering you to make full use of the Now Platform. Here are some examples of what we've achieved:

Transformed workflows for a large media organization in Sweden

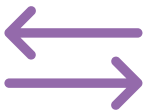
Axians and ServiceNow helped improve the employee experience by:



- ▶ Streamlining fault reporting and equipment servicing to support the productive use of meeting rooms
- ▶ Ensuring existing processes are fully integrated with ServiceNow's strategy and architecture
- ▶ Improving the user experience of HR services to minimize time spent on repetitive admin

Simplified HR service delivery for a construction and development company based in Sweden

Axians supported the company to streamline its HR by:



- ▶ Successfully integrating HR processes onto ServiceNow HR Service Delivery
- ▶ Automating routine tasks—empowering managers, employees, and leaders alike to complete tasks effectively
- ▶ Providing digital tools that help HR managers deliver the right services to employees

Improved configuration management processes for a Swedish forest owner

Together, Axians and ServiceNow helped the company improve control over their processes by:

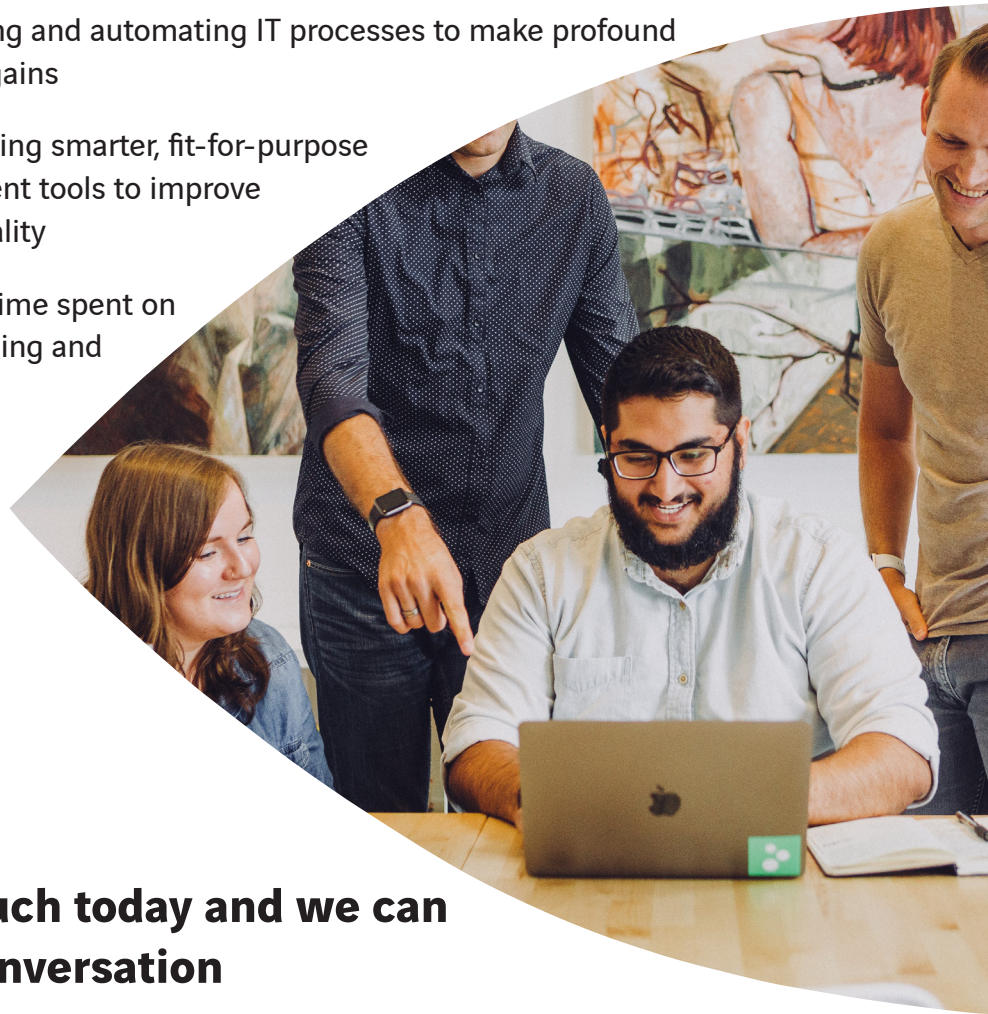


- ▶ Supporting the integration of a single configuration management database to ensure consistency
- ▶ Ensuring that teams have the visibility needed to execute quality control processes consistently
- ▶ Optimizing service management ticketing to increase efficiency

Used our own expertise to seamlessly switch Axians to ServiceNow

Our comprehensive understanding of what expanding teams need from ServiceNow comes from implementing the platform in our own business. Our team of experts led the transition by:

- ▶ Streamlining and automating IT processes to make profound efficiency gains
- ▶ Implementing smarter, fit-for-purpose management tools to improve service quality
- ▶ Reducing time spent on both invoicing and innovation



Get in touch today and we can start a conversation

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